



Merck Sharp & Dohme Corp.  
351 N. Sumneytown Pike  
North Wales, PA 19454

## Merck Vaccines is here for you!

May 28, 2020

Dear Health Care Provider,

During this unprecedented COVID-19 pandemic, Merck is committed to ensuring our vaccines continue to reach providers for their patients. We also recognize that physician clinics may be experiencing significant disruption to outpatient health care delivery and we are committed to being available to address questions you may have related to vaccine purchase logistics.

If you have questions regarding direct orders for Merck vaccines, we encourage you to contact your dedicated Merck Vaccines sales representative or call the Merck Vaccines Customer Center at 877-VAX-MERCK (877-829-6372) for assistance regarding:

- Ordering vaccines to support anticipated demand
- Reviewing payment terms and conditions
- Discussing contract pricing and on-invoice discounts

For product and health care provider-related resources and information, we also welcome you to visit [MerckVaccines.com](https://MerckVaccines.com)<sup>®</sup> or call the Merck Vaccines Customer Center at 877-VAX-MERCK (877-829-6372).

If you purchase Merck vaccines through a Merck authorized distributor, we encourage you to contact your distributor for assistance with vaccine purchase logistics. You can also call our distributor liaison representatives at 866-675-8899 for assistance with Merck vaccine product or contract information.

As a manufacturer of pediatric, adolescent, and adult vaccines we share your commitment to disease prevention through vaccination and celebrate your extraordinary efforts to keep patients healthy.

Sincerely,

A handwritten signature in black ink, appearing to read 'J. Monahan', written in a cursive style.

Joanne Monahan  
Sr. Vice President, US Vaccines Business Unit Lead  
Merck & Co., Inc.

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